

AN ECOSYSTEM OF **PERFORMANCE**

Anne-Sophie SANCERRE

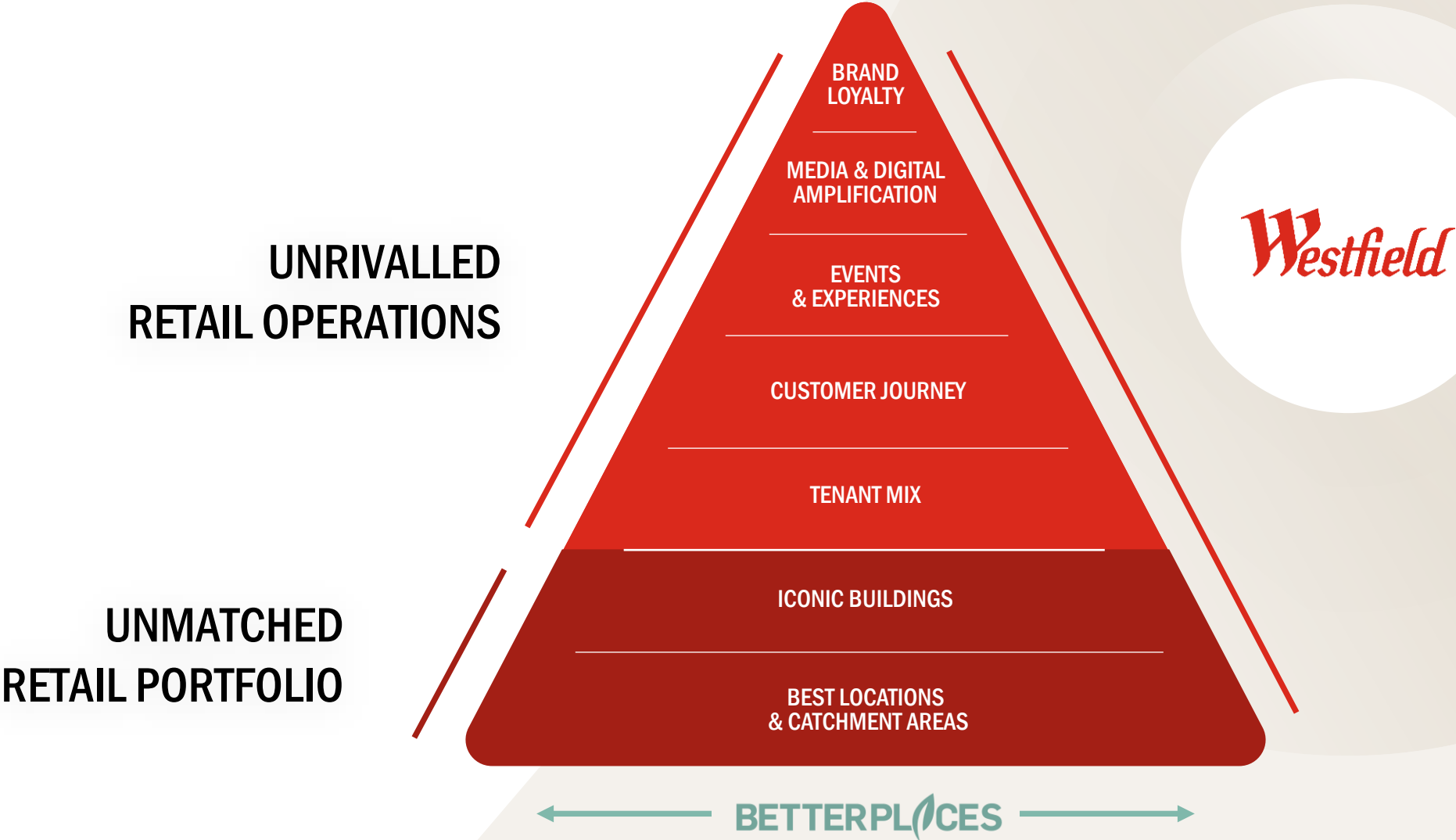
Chief Customer & Retail Officer



UNIBAIL-RODAMCO-WESTFIELD



URW's powerful platform for growth



Operating model driving high performance

UNRIVALLED RETAIL OPERATOR

Rotation rate
c. 10%

New brands
c. 1,400
since 2021

PENETRATION RATE⁽¹⁾

55%
+4 pts vs. 2022

MASSIVE, QUALIFIED AUDIENCE

Footfall
900+ Mn

Online users⁽²⁾
25 Mn

DWELL TIME⁽³⁾

1h19
+8% Q1-25 vs. Q1-24

RETAILER & BRAND SALES OUTPERFORMANCE

Tenant sales
+4.5%
URW Sales
vs. FY-2023

Occupancy rate⁽⁴⁾
95.2%

SALES INTENSITY⁽⁵⁾

+26%
URW vs. listed peers

1. Share of local residents (0-10' drive) who visited the mall at least once a year – Source: Data Mytraffic (FR, SP), Telco (GER, AUT), CACI (UK) – FY-2024 vs. FY-2022
2. Web and app users – Europe and US
3. Source: Internal data thanks to video-analysis tech, over 18 shopping centres in Europe in Q1-2025 vs. Q1-2024, excl. <5' visits
4. Occupancy rate (1 - Vacancy Rate) as at FY-2024, URW shopping centres
5. Sales per sqm - Source: Green Street Advisors 2025, combining Europe and the US

Leading to retail income growth by 2028

RENTAL INCOME

Generate higher retail income through **rent reversion**

170-240 bps Shopping Centre NRI Lfl⁽¹⁾ growth over indexation

WESTFIELD RISE

Increase **Westfield Rise revenues** with an extended inventory and targeted audience (Europe + US)

€180 Mn net income by 2028

LICENSING BUSINESS

Generate new revenues from **franchising, licensing and services**

Reaching €25-35 Mn annualised EBITDA by 2028

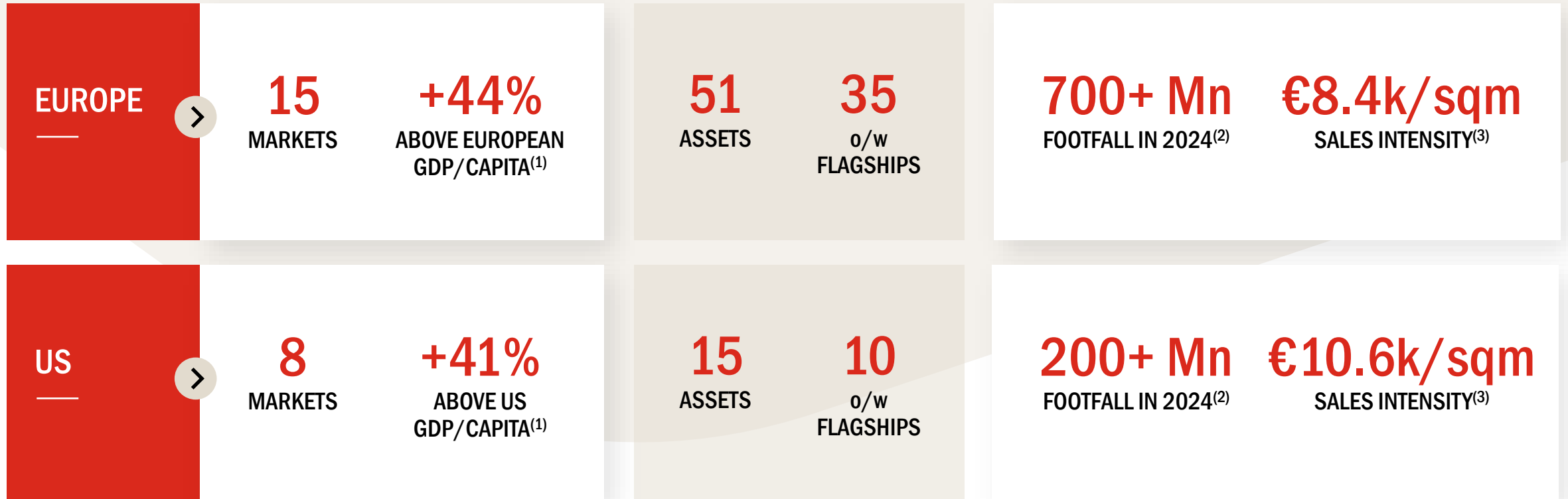
1. Excluding Westfield Rise



Adidas GroundParis, Westfield Forum des Halles, August 2024



Flagship portfolio in high income, dense markets



Westfield attracts 57% more high earning visitors than its competitors⁽⁴⁾

1. Source: GlobalData. GDP per capita of markets where URW operates vs. GDP per capita of markets' country weighted by GMV
2. Global footfall of URW assets in portfolio as at 31 December 2024
3. Source: internal data for 2024, small units only (<500 sqm), excluding The Netherlands for Europe. For the US, Flagships only, exchange rate as at 31 December 2024
4. Source: Socio Vision Online Survey, 2024 ; Scope: 13,317 people across URW's countries (Excl. US, DK / CZ & PL)
% with annual gross household income > \$150,000 (adjusted to purchasing power parity)

Focus Europe: dominant in 15 high-income markets

●●● # URW centres within Market Top 3⁽¹⁾

AMSTERDAM/THE HAGUE ●●●

Westfield Mall of the Netherlands	A++
Stadshart Amstelveen	A++

BARCELONA ●●●

Westfield La Maquinista	A+
Westfield Glòries	A-

COPENHAGEN ●●

Fisketorvet	A-
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DÜSSELDORF REGION ●●○

Westfield Centro	A+
Westfield Ruhr Park	A+

HAMBURG ●●●

Westfield Hamburg-Überseequartier ⁽²⁾	
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LILLE ●

Westfield Euralille	A-
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LONDON ●●●

Westfield Stratford City	A++
Westfield London	A++

LYON ●●●

Westfield La Part-Dieu	A+
Lyon Confluence	A-

MADRID ●●●

Westfield Parquesur	A++
La Vaguada	A+

PARIS REGION ●●●

Westfield Forum des Halles	A++
Westfield Les 4 Temps	A++

PRAGUE ●●●

Westfield Chodov	A
Centrum Černý Most	A

STOCKHOLM REGION ●●●

Westfield Mall of Scandinavia	A+
Westfield Täby Centrum	A

VIENNA ●●

Westfield Donau Zentrum	A+
Westfield Shopping City Süd	A+

WARSAW ●●●

Westfield Arkadia	A+
Westfield Mokotow	A

WRLOCLAW ●

Wroclavia	A++
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1. Top shopping centres (over 30,000 sqm) based on Green Street Advisors' shopping centres grades and footfall for same-grade assets. For the footfall, the source is Green Street Advisors
2. Projected view, graded by GLA only
3. Green Street Advisors
4. Green Street Advisors, weighted by GMV. Excluding Westfield Hamburg-Überseequartier

● URW Flagship ○ URW Non-Flagship ● Non-URW Asset

35
Flagships

+27%
Sales intensity
vs peers⁽³⁾

97%
of A-rated
assets⁽⁴⁾

96.4%
FY-2024
Occupancy

+3.8%
Tenant sales vs. FY-2023

Focus US: dominant in 8 high income markets

●●● # URW centres within Market Top 3⁽¹⁾

BAY AREA / SILICON VALLEY ●●●

Westfield Valley Fair ————— A⁺⁺

CHICAGO ●●●

Westfield Old Orchard ————— A⁺

D.C. METRO ●●●

Westfield Montgomery ————— A

LOS ANGELES ●●●

Westfield Century City ————— A⁺⁺

Westfield Topanga ————— A⁺⁺

Westfield Culver City ————— A⁻

NEW YORK METRO ●●●

Westfield Garden State Plaza ————— A⁺⁺

SACRAMENTO ●●●

Westfield Galleria at Roseville ————— A⁺

SAN DIEGO ●●●

Westfield UTC ————— A⁺⁺

SEATTLE ●●●

Westfield Southcenter ————— A

1. Top shopping centres (over 30,000 sqm) based on Green Street Advisors' shopping centres grades and footfall for same-grade assets. For the footfall, the source is Placer.ai

2. Green Street Advisors

3. Green Street Advisors, weighted by GMV

4. US Flagships only

● URW Flagship ○ URW Non-Flagship ● Non-URW Asset

10
Flagships

+24%
Sales intensity
vs. peers⁽²⁾

97%
of A-rated
assets⁽³⁾

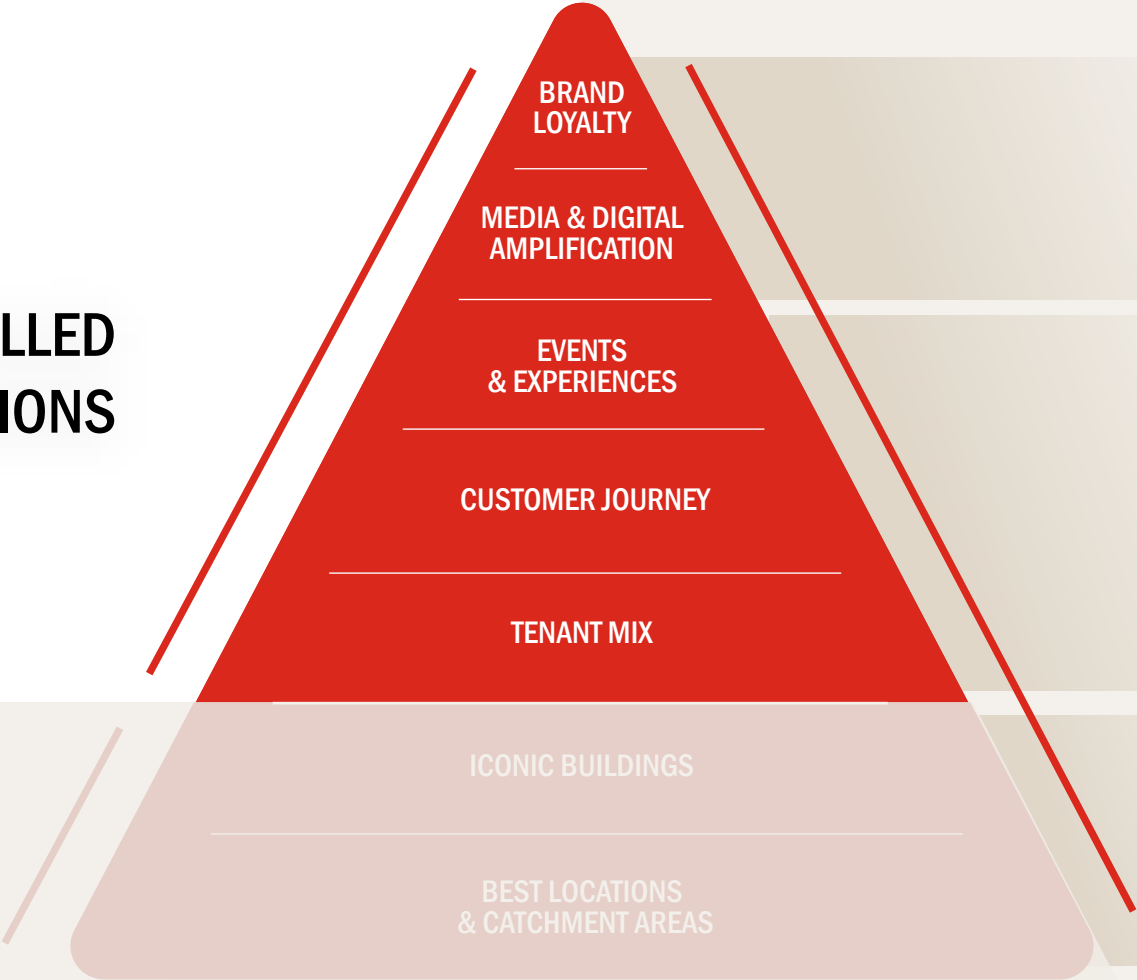
~94%
FY-2024
Occupancy

+6.6%
Tenant sales vs. FY-2023⁽⁴⁾

Focus on unrivalled retail operations

UNRIVALLED
RETAIL OPERATIONS

UNMATCHED
RETAIL PORTFOLIO



Westfield

Customer Value

LOYAL
CUSTOMERS

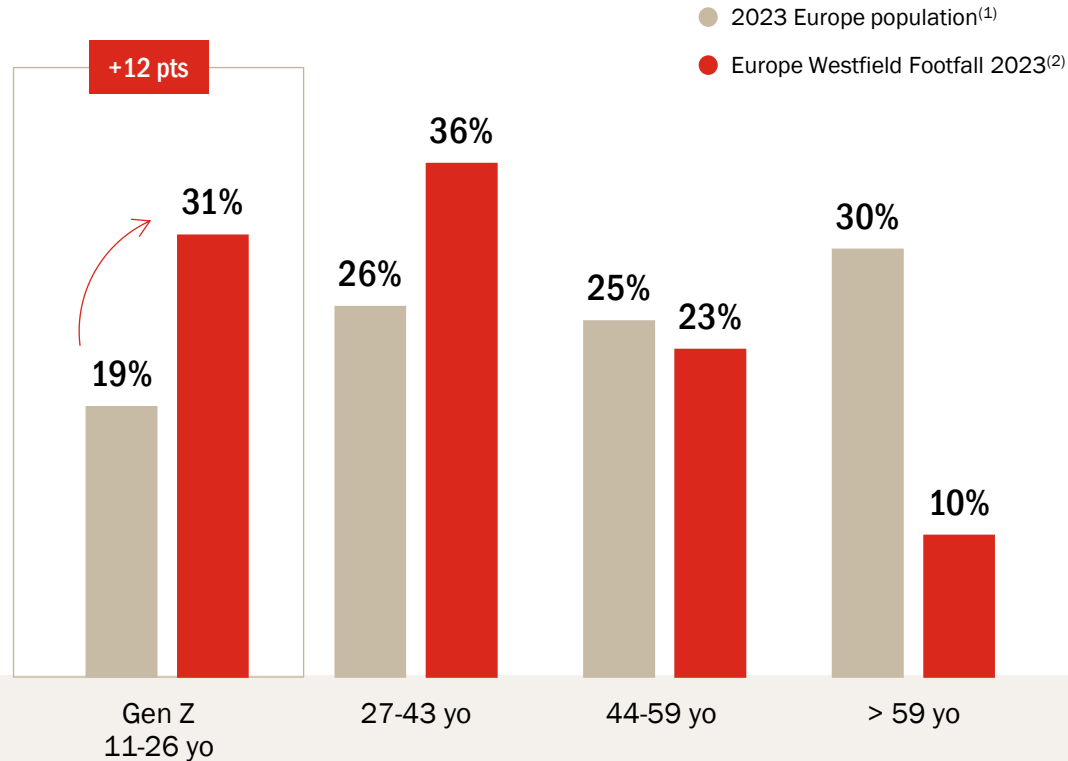
QUALIFIED AUDIENCE

VISITORS

BETTERPLACES

Westfield content attracting next generation of consumer

GEN Z - 1ST TARGET FOR BRANDS & RETAILERS



BEST CONCEPTS TO KEEP ATTRACTING YOUNGER GENERATIONS

78% of Westfield Gen Z visitors say that Westfield have **better entertainment offer** than other shopping centers⁽³⁾



Multi-activities leisure concept
Westfield Stratford City



Largest cinema in Hamburg
Westfield Hamburg
Uberseequartier



Competitive entertainment
Westfield London and Cntr
Opening in 2025-2026

31% of Westfield Gen Z visitors tend to prefer brands created or recommended by **celebrities and influencers**⁽⁴⁾



Emma Chamberlain
1.7 Bn YouTube views
1st brick and mortar café
Westfield Century City



Kim Kardashian
357 Mn Instagram followers
Westfield Garden State Plaza



Kylie Jenner
383 Mn Instagram followers
Pop-up Westfield Centro

1. Eurostat – 2023 population over 11 y.o.
2. EPSILON – 2023 consumer survey
3. Source: Socio Vision Study, 2024 (13,317 surveys in FR, ES, UK, DE, AT, CZ, PL, SE, NL)
4. Source: Socio Vision Study, 2024 - When it comes to brands, you tend to prefer: NET Brands created or recommended by celebrities, influencers, niche, specialist brands (n=1,123). % of Westfield Gen Z Visitors

Capturing trends to drive outperformance

BEAUTY: +28% SALES INTENSITY VS. 2022

K-BEAUTY IS GOING HUGE

+175%
of Google search
for K-Beauty in Q1-2025
vs. Q1-2023 in France⁽¹⁾

pureseoul

Westfield London
Westfield Stratford City



Westfield Forum des
Halles
Westfield Hamburg

SEPHORA

Increase of K-Beauty footprint
47 stores in Europe + US portfolio

FITNESS: +25% SALES INTENSITY VS. 2022

FITNESS IS GROWING⁽²⁾

50%
of Westfield shoppers are
gym members or participate
in group sessions

dynamo

Westfield CNIT



Westfield Parquesur



Westfield Les 4 Temps

EQUINOX

Westfield Century City

ELECTRONICS: +8% SALES INTENSITY VS. 2022

TECH IS BOOMING⁽²⁾

46%
of Westfield visitors research
information regularly on **new
technologies and automation**

BYD

Electric vehicles
Westfield London
Westfield Shopping City Sud



Electric vehicles
Westfield Täby Centrum

DREAME

Electrical goods
Westfield Mokotow
Westfield Mall of Scandinavia

AFFORDABLE BRANDS: +18% SALES INTENSITY VS. 2022

CUSTOMERS STAY COST CONSCIOUS⁽²⁾

76%
of Westfield shoppers buy
regularly at food and non-food
hard discount retailers

Normal

18 stores in Europe
portfolio



5 stores in Europe
portfolio

ACTION

6 stores in Europe
portfolio

PRIMARK

14 stores in Europe
portfolio

1. Source: Yourban, % Google Search Increase Korean Skincare, Q1-2025 vs. Q1-2023
2. Source: Socio Vision Study, 2024 (13,317 surveys in FR, ES, UK, DE, AT, CZ, PL, SE, NL)

Structuring and rolling out the Westfield know-how

ALL DIGITALISED PROCESS

CUSTOMER JOURNEY



- Centralised **playbooks** of the “Westfield Customer Journey” incl. Design Territory and Brand Identity
- **Platform** gathering best practices, guidelines, templates & reference

SERVICES & FACILITIES



- **Digitalised** services guidelines
- Whole ecosystem linked to **loyalty program**
- Unified **payment solution**

IN-MALL SERVICES REVENUES

—
€8.5 Mn in 2024⁽¹⁾
x3 within the next 3 years

CAPTURING CUSTOMER DATA

—
12 Mn Loyalty members
x2 within the next 3 years

SCALABLE SOLUTIONS

—
Plug & Play for new shopping centres (owned or licensed)

1. Included in Net Property Services. Scope: Europe (in-mall services) – US (parking Valet)

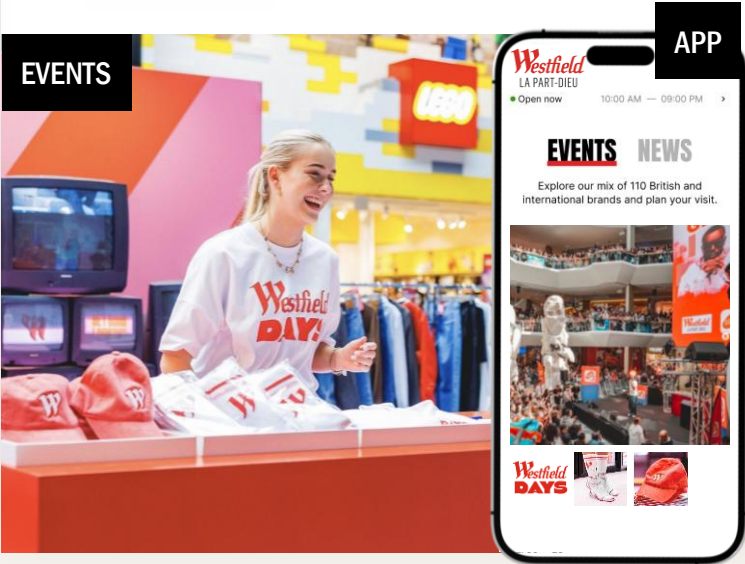
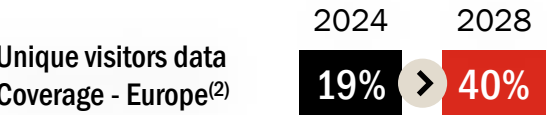
Leveraging the brand to drive performance & value creation

DRIVE HIGH-VALUE TRAFFIC TO OUR CENTRES

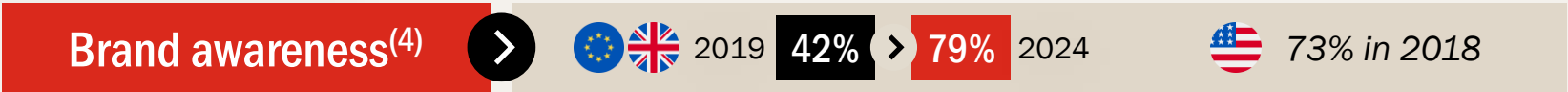
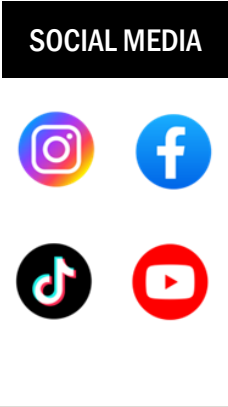
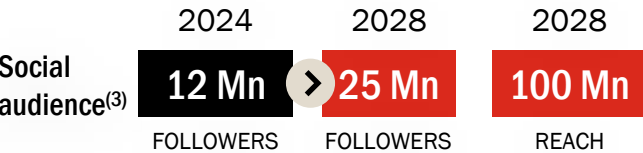
Westfield visitors are **26%** more likely to buy something each time than at our competitors⁽¹⁾



FROM PHYSICAL CUSTOMERS TO DIGITAL ASSETS



AMPLIFY BRAND REACH



1. Source: Socio vision Study, 2024 (13,317 surveys in FR, ES, UK, DE, AT, CZ, PL, SE, NL) Westfield (26% of sample) & non-Westfield visitors (74%)
2. Source: Internal data. Scope Europe 2024: loyalty members and newsletter subscribers divided by Unique Visitors.
3. Source: Sprinklr, URW Shopping centres Social Media followers, 2024. Scope: EU + UK + US
4. Source: Studio AAPT – Are you aware of the Westfield Shopping Centre Brand? - % Total yes (2019: FR, PL, CZ, SE – 2024: FR, ES, AT, CZ, PL, DE, SE, NL)

Westfield Hamburg-Überseequartier showcases the strength of the model

ZARA

GLA: 5,095 SQM

Largest store
in Germany

LEGO DISCOVERY
CENTRE
HAMBURG

GLA: 3,477 SQM

1st in Northern
Germany

PORT DES LUMIÈRES
HAMBURG

GLA: 3,044 SQM

1st in Northern
Germany (2nd overall)

Thalia

GLA: 1,708 SQM

Largest Flagship
in Germany

PREMIUM
CUSTOMER
JOURNEY

EXCEPTIONAL
RETAIL CONTENT

DRIVING SIGNIFICANT FOOTFALL

Westfield
HAMBURG
ÜBERSEEQUARTIER

170
stores

1ST TWO
WEEKS



95%
pre-let⁽¹⁾

1 Mn
visits

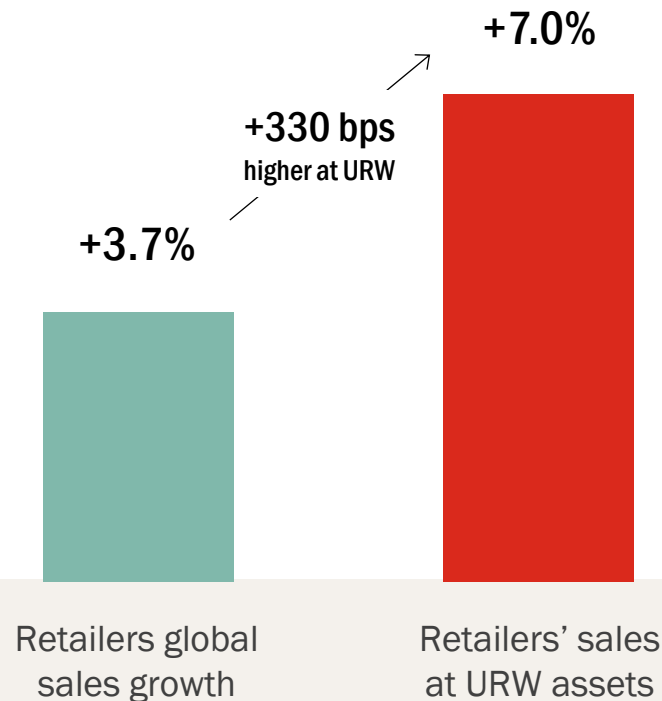
ICONIC
BUILDING

EXCITING
EVENTS

1. GLA pre-letting (signed, all agreed to be signed et unit & financials agreed)

URW flagship locations drive retailer outperformance

TOP 50 BRANDS⁽¹⁾ PERFORM BETTER AT URW IN 2024



THE ROLE OF PRIME LOCATIONS FOR RETAIL

“Turnover Effect”
EBIT margin amplifier

+ €1k sales density delivers
+3-4% EBIT Margin⁽²⁾

“Fulfillment Effect”
Cost base optimiser

42% of online orders use physical stores
to optimise shipping & labor costs⁽³⁾

“Engagement Effect”
Higher conversion

Higher conversion⁽⁴⁾ in store at **+20-40%**
vs. online at **+1-3%**

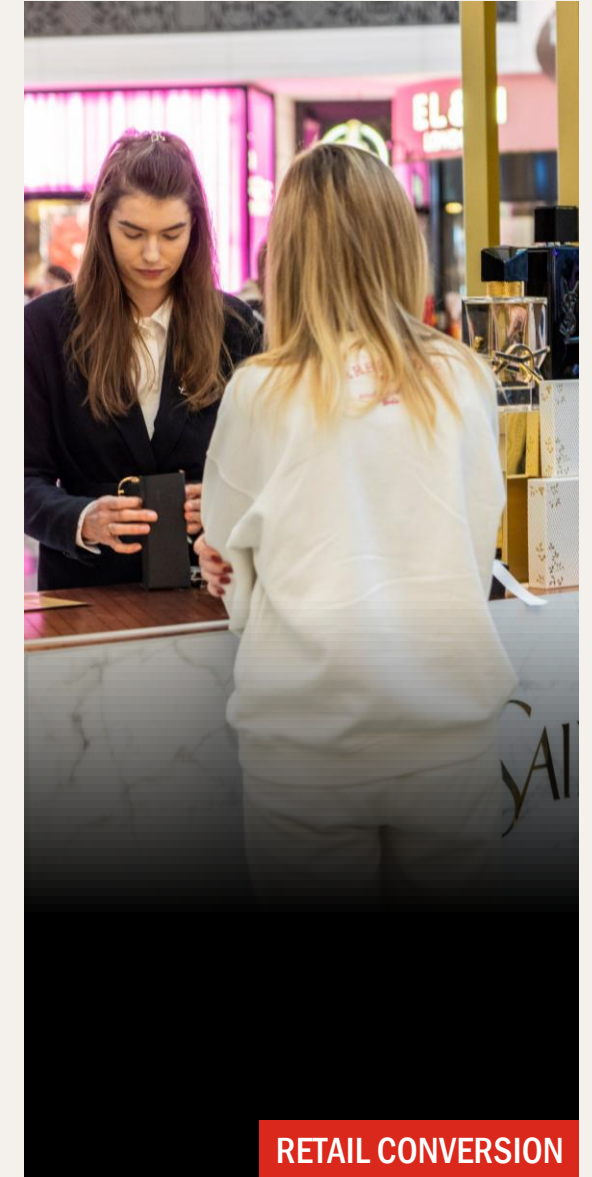
“Halo Effect”
Higher volume

7% of online sales increase after
opening a store (all retailers)⁽⁵⁾
+14% for emerging retailers

1. Top 50 brands in terms of MGR (excluding those for which public data are unavailable). Based on companies' public reports over specific periods, as at 28 March 2025
2. Assumed store size of 500 sqm with OCR at 15.5%
3. Source: GlobalData
4. Average conversion rate, Source: Contentsquare
5. Source: ICSC, The Halo Effect III

Westfield offers the best platform for brands to interact with their customers

Westfield R.I.S.E



Amplify brand campaign efficiency through AI

DEDICATED DATA TEAM AT URW

7-YEAR
experience

11
data experts
(internal & external)

DEDICATED TECH VIDEO-ANALYSIS

Partnership with a leading European specialist
in in-mall AI audience measurement



DISRUPTIVE ALGORITHMS TO QUALIFY AUDIENCE

- In-mall flow mapping algorithms
- From video footage to segmented data

95% RELIABILITY
CERTIFIED BY CESP⁽¹⁾

GDPR
COMPLIANT⁽²⁾



1. CESP (Centre d'étude des supports de publicité) – third-party audit
2. In line with Commission nationale de l'informatique et des libertés (CNIL) recommendations, the French regulatory body

Flagship shopping centres are a highly effective retail media channel

AUDIENCE DRIVEN BY A **STRONG** **PURCHASING MINDSET**

20-40%

Avg. conversion rate
in physical spaces vs. 1-3%
for online shopping or
e-commerce platforms⁽¹⁾

A **HIGH-VALUE** QUALIFIED AUDIENCE

PROFILES

Gender, age, purchase intent

600+
segments
available



BEAUTY ADDICTS
(e.g. women >40 y.o.
shopping in beauty stores)

FOOD LOVERS
(e.g. Gen Z visiting
restaurants)

MORE EFFECTIVE THAN ONLINE ADVERTISING

1 min 38 sec

Dwell time⁽²⁾
vs. 3-15 sec online⁽¹⁾

+27%

Drive to store increase⁽³⁾

1. Average conversion rate. Source: Contentsquare

2. Brand experience only – median time spent in experiential locations across 19 campaigns (Nov–Dec 2024)

3. Analysis of 18 experiential campaigns (Jan–June 2024); average campaign duration: 6 days

Strong potential to grow Westfield Rise revenues

UPGRADE INVENTORY

2,190 screens⁽¹⁾

of which 190 large screens delivering high visibility and impact

+35 new large screens by 2028

170 experiential locations



The Oculus, Westfield World Trade Center

INCREASE OCCUPANCY

From **47%** occupancy rate of digital screens in Westfield malls⁽²⁾

From **26%** occupancy rate of key experiential locations in Westfield European malls on week-ends



Adidas Groundparis, Westfield Forum des Halles

HIGHER PRICING

Current screens CPM⁽³⁾

Europe
€4-6

US
€10

Benchmarks

€20
Retail media
Digital ads⁽⁴⁾

€11
TV⁽⁵⁾

€12
Programmatic
DOOH⁽⁶⁾

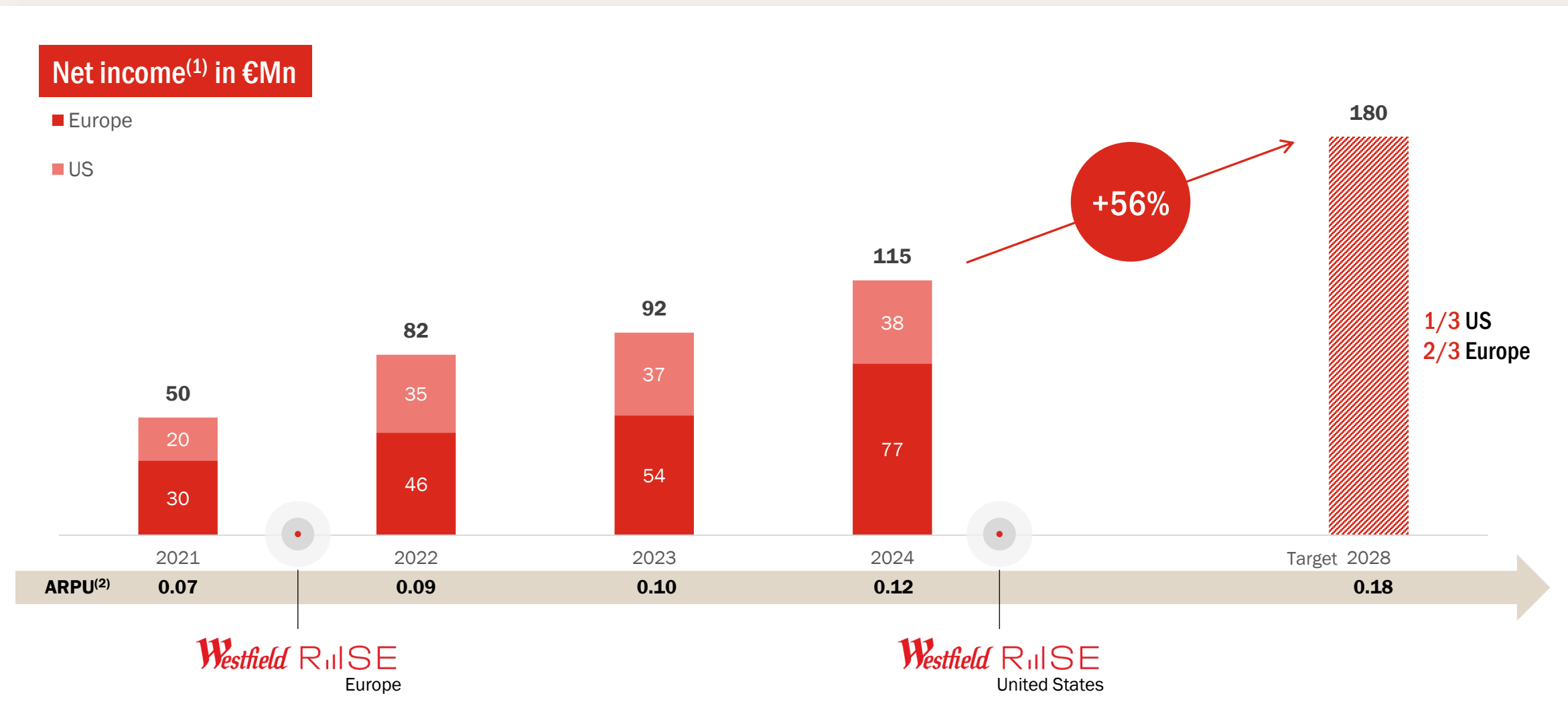
€25
Streaming
services⁽⁷⁾



BYD, Westfield Les 4 Temps

1. Europe and US
2. Average for small screens in UK, France, Germany, US
3. CPM (Cost per mille), i.e. Cost per 1,000 impressions (views) of an ad
4. Source: Blended average retail media: US (Instacart, Walmart) and Europe (Unlimitail)
5. Source: Ebiquity, 2023 (scope: UK)
6. Source: Publicis France (scope: France)
7. Source: Statista, Q2 2025 (scope: US)

Reaching €180 Mn net income in 2028 across Europe and the US



Figures may not add up due to rounding

1. Net income is gross income minus OPEX, on a 100% basis
2. URW ARPU (average revenue per user) calculated as annual Westfield Rise net income divided by footfall of URW assets

URW powerful model ready to scale



First licencing agreement with Cenomi Centers⁽¹⁾

WESTFIELD BRAND LICENSING AND SERVICES AGREEMENT IN THE KINGDOM OF SAUDI ARABIA

- **3 Flagship assets to be Westfield-branded by H2-2026** in **Riyadh, Jeddah and Dammam**, with plan to rebrand more
- **Asset-light business model** through payment of fixed and variable license and service fees
- **Opportunity to generate additional revenues** through joint business development, Retail Media operations and additional services

10-year

Renewable
exclusivity in KSA

325 k sqm

Westfield-branded
by end-2026

Up to 8

Assets to be
branded



1. Listed as Arabian Centres Co.

Top flagship shopping centres in KSA to be rebranded Westfield



JAWHARAT JEDDAH

Project opening Q1-2026

105 k sqm GLA | 299 stores



JAWHARAT RIYADH

Project opening Q2-2026

155 k sqm GLA⁽¹⁾ | 297 stores



NAKHEEL DAMMAM

Rebranding Q4-2025

65 k sqm GLA | 239 stores

Licensing to deliver new asset-light and high margin revenues



SCALABLE

Growing Westfield platform
across **new geographies**



ASSET-LIGHT

Opex-funded business
model relying on **in-house
expertise**



HIGH-MARGIN

Westfield
Brand licensing
& services fees

TARGET
2028



€25-35 Mn annualised EBITDA

TARGET
RUN RATE⁽¹⁾



€50-70 Mn annualised EBITDA

1. Target run rate in 5-7 years



UNIBAIL-RODAMCO-WESTFIELD

www.urw.com