

Transcript | Hacks for Working with Claude

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00:00:11.660 --> 00:00:19.050

Christopher Rosselot: Hello. Welcome. We're so excited to see all of you today. We're going to give everybody just a moment to join.

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00:00:20.950 --> 00:00:39.999

Christopher Rosselot: All righty. Well, we've got quite a few people here, so we're going to go ahead and get started while others continue to trickle in. But hello. As I said, welcome to this masterclass style event on hacks for working with Claude. My name is Christopher Roslow, and I'm a community manager here at Apolitical.

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00:00:40.000 --> 00:00:57.569

Christopher Rosselot: Today's session is for anyone who has heard Claude mentioned once too often and wants to know what it's about. Built by Anthropic, Claude is a strong choice for the long document analysis and high precision work public servants do every day. Today we're going to hear from a practitioner, Amelie.

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00:00:57.570 --> 00:01:04.159

Christopher Rosselot: Who uses Claude in her own role, with useful hacks that you can take straight back to your own desk and your own work.

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00:01:04.379 --> 00:01:17.919

Christopher Rosselot: For those of you who may be joining us for the first time, welcome. Apolitical is the world's largest online network for government, used by more than a half a million public servants and policymakers across 170 countries.

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00:01:18.100 --> 00:01:23.860

Christopher Rosselot: Apolitical is a strategic partner to government, helping them prepare their workforces for the future.

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00:01:23.860 --> 00:01:44.430

Christopher Rosselot: We achieve this by upskilling through short online courses and peer communities, as well as by building innovative learning tools designed for and with

governments. Now we've introduced ourselves. It would be great to hear from and about all of you too. So do post in the chat where you're joining us from and what organization you work for.

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00:01:44.560 --> 00:01:55.829

Christopher Rosselot: Please feel free to go ahead and start sharing those in the chat, and while you're introducing yourselves, I'm going to share a few quick bits of housekeeping before we get into today's session.

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00:01:56.030 --> 00:02:08.500

Christopher Rosselot: First, I'll mention that this event is recorded for on-demand viewing on the APolitical website, so please don't record it yourself. We'll also be using the recording to generate events insights, including with AI-powered software.

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00:02:08.500 --> 00:02:20.930

Christopher Rosselot: As this session is running on a Zoom webinar, we won't collect your video or audio data, but personal data you share in the chat may be captured. Contact details for privacy concerns are in the apolitical homepage footer.

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00:02:20.930 --> 00:02:38.890

Christopher Rosselot: Closed captions are available in your own language and can be toggled on or off in your screen settings. My colleague is going to post these instructions in the chat. And let's see where you're joining us from today. I see lots of UK, Scotland, Nottingham, Minnesota...

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00:02:39.130 --> 00:02:41.350

Christopher Rosselot: UNFCCC.

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00:02:41.520 --> 00:02:57.889

Christopher Rosselot: Lots of Canada and UK, of course. Berlin, Washington, DC, across the aisle. I love that. That is a great description. Argentina, welcome. London, Tirana, Indonesia, the Seychelles.

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00:02:57.950 --> 00:03:16.349

Christopher Rosselot: Georgia. Atlanta, Georgia. Welcome. I'm from Atlanta. It is great to see so many of you here from all over the world. And secondly, I would love to extend an invitation to join 30,000 of your peers from similarly across the globe in our AI and government community.

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00:03:16.350 --> 00:03:31.960

Christopher Rosselot: This is an online community to share conversations, insights, ideas, and resources on the use of AI in government through connection and conversation with peers across the globe. And this space is open to all, whether you consider yourself an AI expert or an AI novice.

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00:03:31.960 --> 00:03:44.939

Christopher Rosselot: The link to the community is in the resources tab at the bottom of your screen, and my colleague is also posting a link in the chat. I'd love to see your voices there, and I'd especially love to see them next week for an exciting conversation.

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00:03:45.150 --> 00:04:10.069

Christopher Rosselot: If you've ever had any questions even after today about the word agents or the term Agentic AI, then come to the community next week where there will be a thread starting Monday with Lucas Ilves, who's one of the lead AI and digital transformation advisors for both Ukraine and Estonia and authored the piece The Agentic State. Lucas will be answering your questions in a thread in that community for any questions you have about Agentic AI.

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00:04:10.340 --> 00:04:24.259

Christopher Rosselot: So be on the lookout Monday for Lucas's post and you'll see my name there as well. Now, before we introduce our speaker, we're very excited to share a new tool that Apolitical has developed to help public servants working with AI.

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00:04:24.260 --> 00:04:42.359

Christopher Rosselot: The Government AI Navigator is a free living library of real government AI projects. You can find what's already worked, connect with the people behind projects, and if you have your own AI implementation story, you can add it in minutes to the navigator. My colleague is sharing the link in the chat.

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00:04:43.490 --> 00:05:00.380

Christopher Rosselot: And, one more thing, we'd also love to hear from you through a short survey on government resilience. Your answers will help shape Apolitical's research and the practical support we build for public servants around the world. The survey only takes 3 minutes, and you can find the link in the chat now.

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00:05:00.750 --> 00:05:19.390

Christopher Rosselot: Well, we've got a lot of introductions and quite a few messages from us in the chat, but let's get to the introduction of our speaker. We're fortunate to have Apolitical's very own Emily Au joining us today. Emily is a multidisciplinary designer with experiences spanning across brand, marcom, and product.

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00:05:19.400 --> 00:05:36.969

Christopher Rosselot: She has worked in a full spectrum of design contexts, from creative agencies to in-house teams to independent contracts. Beyond creative execution, her role deeply involves strategy, systems thinking, cross-functional collaboration, and communicating ideas with impact.

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00:05:36.970 --> 00:05:50.420

Christopher Rosselot: Before Apolitical, Amelie designed for companies such as Twitter, Venmo, Apple, and Smart News, and you can check out more of her full bio by visiting the Resources tab at the bottom of your Zoom screen and heading to the Speakers section.

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00:05:50.440 --> 00:05:53.380

Christopher Rosselot: Welcome, Emily, it's lovely to have you here.

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00:05:54.930 --> 00:05:58.659

Amelie Au: Hi, thanks for having me and thanks everyone for joining.

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00:05:59.550 --> 00:06:11.280

Christopher Rosselot: Perfect. We'll have a few minutes for questions after Emily's presentation, so don't forget to submit your questions for Emily in the Zoom Q&A tab. And with that, I'll hand it over to you, Emily. We're looking forward to learning from you.

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00:06:12.410 --> 00:06:21.619

Amelie Au: Thanks so much, Chris. Hard to follow such a great introduction. I will get started by sharing my screen.

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00:06:22.630 --> 00:06:23.959

Amelie Au: Let's see.

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00:06:25.740 --> 00:06:28.279

Amelie Au: All right. Can everyone see?

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00:06:28.570 --> 00:06:31.260

Amelie Au: Without issue? Great. Thank you.

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00:06:32.350 --> 00:06:33.159

Amelie Au: Cool. Okay.

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00:06:33.600 --> 00:06:38.970

Amelie Au: thank you all for taking time today to join.

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00:06:39.380 --> 00:06:50.029

Amelie Au: I'm Emily, and today I'm going to be focusing on the ways that I use Claude that might be relevant and helpful for the work that you do as public servants. So...

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00:06:50.100 --> 00:07:09.069

Amelie Au: To be honest, I have only started using AI tools regularly last year, and there has been so much new development every month, every week even. So we know there's quite a lot to keep up with. So no worries. I am learning every day as well as you are.

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00:07:09.070 --> 00:07:18.760

Amelie Au: Today I will try to cover a range of features from more basic to, a bit more involved, and hopefully they will be helpful to your workflow.

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00:07:19.080 --> 00:07:31.630

Amelie Au: You don't need to raise for notes, I've prepared a guide of what I'm gonna be showing today, for you all. To receive it, you can just simply comment under Christopher's post. The link will be in the chat.

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00:07:32.740 --> 00:07:35.939

Amelie Au: All right, so let's get started.

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00:07:37.070 --> 00:07:40.950

Amelie Au: So what is Claude and what can it do?

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Amelie Au: As you may already know, Claude is one of the many popular AI tools out there, much like ChatGPT, Microsoft Copilot, and Google Gemini. These are all essentially programs with a chat interface like you see here that allows you to communicate with the tool and use it to help with a variety of tasks.

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00:08:00.290 --> 00:08:05.350

Amelie Au: Like drafting an email, or summarizing a long document, and so much more.

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00:08:06.050 --> 00:08:21.660

Amelie Au: Claude in particular, compared to other programs, is really good at complex reasoning, long-form writing and content generation, and analyzing huge amounts of data, so that's a reason why a lot of writers and researchers prefer to use Claude.

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00:08:22.260 --> 00:08:34.020

Amelie Au: the way I personally, use Claude is I use it kind of like a assistant or a thought partner, so if I have... if I'm trying to brainstorm solutions to a problem, or...

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00:08:34.020 --> 00:08:44.949

Amelie Au: use it to act as an editor for my day-to-day writing, so, like, correspondence, presentations, or even as I'm designing, like, I have certain copy that I need to include in my designs, like, I...

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00:08:45.050 --> 00:08:47.659

Amelie Au: sometimes use Claude to help help with that.

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00:08:50.390 --> 00:09:04.480

Amelie Au: Claude has a number of different features. I've tried to capture the main ones here. There's a bit more, but I feel like these are the ones that are most relevant and most common that people come into contact with.

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00:09:04.860 --> 00:09:11.530

Amelie Au: There are chats, which is where your conversations and prompting happens, kind of that chat window.

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00:09:11.610 --> 00:09:31.589

Amelie Au: We have projects and I compare projects to folders so you can have multiple different individual chats that you group together in a project and it can basically draw from the same resources and files and links that you put in that project. So instead of having to

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00:09:31.680 --> 00:09:40.319

Amelie Au: create or add context for each, every time you create a new chat, you can just house everything under a single project.

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00:09:41.330 --> 00:09:46.809

Amelie Au: Co-work is a feature with Claude that, basically...

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00:09:46.940 --> 00:10:04.459

Amelie Au: allows Claude to access and, act upon files that are on your device. So when you have Cowork enabled, and, for example, you have files on your computer, right? You have, local files, you have applications and programs like

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00:10:04.550 --> 00:10:17.499

Amelie Au: Gmail, Slack, or Google Drive that are integrated into your device. When you use Cowork, it allows Claude to enact upon those files and perform actions across these different programs.

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00:10:17.970 --> 00:10:33.549

Amelie Au: The thing to note is that Claude does have a window that pops up that asks permission before it does anything, so, you're... you know, it doesn't automatically do things, it is... it tells you when it's trying to access an application, which is good.

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00:10:35.100 --> 00:10:54.699

Amelie Au: Artifacts and skills. I'll talk more and explain more about what they are in the demo section just shortly after this. And then the last two, design and code, perhaps less relevant for this crowd, but you can learn more about it in the resources that we'll share at the end of the presentation.

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00:10:56.630 --> 00:11:06.169

Amelie Au: All right, so I have prepared a number of examples that I would love to demo to show you how I use Quant.

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00:11:06.710 --> 00:11:07.800

Amelie Au: So.

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00:11:08.600 --> 00:11:22.679

Amelie Au: First off, we have using Claude to read and analyze long documents. And these prompts I've pre-written out because it would be quite boring for you to watch me just type everything. So I've prepared these prompts here.

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00:11:23.200 --> 00:11:29.559

Amelie Au: And so what I'm going to do, I'm going to open up a new cloud window. This is on browser.

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00:11:29.990 --> 00:11:35.599

Amelie Au: And so let's say I have a very long document.

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00:11:35.770 --> 00:11:43.519

Amelie Au: This is just an example, but this PDF is around, like, 40-something pages. It has... it's quite detailed, has a lot of information.

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00:11:44.030 --> 00:11:48.030

Amelie Au: And what I can do is I can attach it to Claude.

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00:11:48.350 --> 00:11:50.480

Amelie Au: And

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00:11:51.510 --> 00:12:00.399

Amelie Au: I have this prompt pre-written. Basically, I'm saying, please summarize this into a short paragraph and pull out any key points as a bulleted list.

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00:12:00.510 --> 00:12:06.299

Amelie Au: And the other thing you can do is you can ask Claude to

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00:12:06.550 --> 00:12:20.570

Amelie Au: to basically use this... this individual PDF as a source of truth. So any follow-up questions that I ask in the chat, to please, you know, use this as a reference, and nothing else. So you can ask questions against this document.

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00:12:21.280 --> 00:12:38.270

Amelie Au: So when you hit send, I've preloaded it here for you. So you'll see this is what it would generate. It would have a summary like we've asked. We have a couple of key points. And you can continue to ask more questions here.

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00:12:38.950 --> 00:12:41.370

Amelie Au: So that is one example.

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00:12:41.410 --> 00:12:46.559

Amelie Au: And personally, like, I have used this feature to,

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00:12:46.600 --> 00:13:04.590

Amelie Au: like, I've added... I've dropped in leases and legal documents into Claude and asked, it to explain really, confusing jargon, or, to add... to tell me if there's any red flags, even. So that's, like, how I've... have used this feature.

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00:13:05.450 --> 00:13:10.879

Amelie Au: The second thing I want to show is how we can compare options against set criteria, so...

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00:13:11.150 --> 00:13:12.610

Amelie Au: For example.

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00:13:12.790 --> 00:13:14.020

Amelie Au: And I.

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00:13:14.430 --> 00:13:15.500

Amelie Au: Let's see.

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00:13:17.550 --> 00:13:33.010

Amelie Au: So, for example, let's say we want to compare different policy approaches from 3 different countries. This is just like I've just pulled, you know, Colombia, France, Canada for this demo. We could say.

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00:13:33.010 --> 00:13:45.159

Amelie Au: we want to compare policy approaches, and please to assess, the policy against certain criteria. So, for example, cost, implementation, risk.

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00:13:45.390 --> 00:13:51.800

Amelie Au: And then we can say, please present it in A table, or any other...

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00:13:51.910 --> 00:13:55.110

Amelie Au: way you want to receive the information.

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00:13:55.310 --> 00:14:00.520

Amelie Au: So... This is what it's going to serve up after you hit enter.

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00:14:00.980 --> 00:14:13.169

Amelie Au: You'll see that a table has been generated. We have information under each country. We have the information against the set criteria that you have requested.

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00:14:13.170 --> 00:14:21.470

Amelie Au: So, you know, Claude doesn't always generate responses in paragraph form, but it is helpful, especially, like, if

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00:14:21.950 --> 00:14:32.429

Amelie Au: like, for me, I take in information in different ways, like, I'm a very visual person, so sometimes, like, a table is a very helpful way to, comprehend

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00:14:32.700 --> 00:14:34.300

Amelie Au: certain data sets.

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00:14:38.130 --> 00:14:49.170

Amelie Au: The next thing, so Claude can generate diagrams as well. What we can do is ask it to generate a diagram to explain something.

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00:14:49.400 --> 00:14:58.910

Amelie Au: how something works. So in this example, I'm seeing a citizen's benefits application. How is it processed and what is involved?

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00:14:59.240 --> 00:15:00.820

Amelie Au: and we can hit enter.

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00:15:01.350 --> 00:15:05.499

Amelie Au: And then... really quick. Here is

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00:15:05.640 --> 00:15:12.010

Amelie Au: Hold on. I've pre-generated the, responses. But

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00:15:12.200 --> 00:15:24.770

Amelie Au: Here is what Claude would, come back with. You'll see that it's like a visual diagram, showing how each of these pieces are, related, or how something works, and explains it a bit further.

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00:15:25.170 --> 00:15:32.320

Amelie Au: And what you can do is, if you like this diagram, if it is useful to you, you could copy...

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00:15:32.400 --> 00:15:47.670

Amelie Au: to a clipboard. You can paste it into a document or a presentation. You could download it if you need it. And also, if the information is not quite right, you could prompt it further. You can say.

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00:15:47.900 --> 00:15:55.780

Amelie Au: please, this is wrong, or this, please add XYZ, or update this label, and then Claude can generate a new diagram for you.

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00:15:58.050 --> 00:15:59.040

Amelie Au: Okay.

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00:15:59.740 --> 00:16:03.200

Amelie Au: And the next thing I want to show.

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00:16:03.200 --> 00:16:20.620

Amelie Au: So, we're getting a bit more involved here now. This... I want to show you how, an artifact works. So, an artifact is, something that Claude makes for you. It could be a tool, a very, like, simple tool that you could use again and again. So, it's not a single...

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00:16:20.730 --> 00:16:30.889

Amelie Au: prompt or a single chat that, you know, is just like a one-time use sort of thing. If you have something you know that can help you with your repeated workflows, you can make it.

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00:16:31.030 --> 00:16:37.529

Amelie Au: So here we're going to try to make a budget or policy impact calculator.

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00:16:38.090 --> 00:16:40.990

Amelie Au: And so we have the prompt ready.

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00:16:41.800 --> 00:16:50.010

Amelie Au: We will come over here. So instead of entering into the chat field here, we have artifacts.

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00:16:50.760 --> 00:16:52.979

Amelie Au: We'll create a new artifact.

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00:16:53.470 --> 00:17:06.599

Amelie Au: And you'll see that there's a couple options that Claude is presenting. There's, like, documents, templates, quiz, survey, so you can create quite a lot of things. But we're going to click Productivity Tool.

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00:17:07.099 --> 00:17:08.669

Amelie Au: for the calculator.

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00:17:10.530 --> 00:17:24.910

Amelie Au: and sometimes it will ask you a couple of follow up questions, and just to like, get a clearer sense of what you need. Which is really nice. But here we have our prompt that's pre-written. I'm asking, can you generate a

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00:17:25.050 --> 00:17:32.470

Amelie Au: budget budget impact calculator have some sliders to show how a fee affects different scenarios.

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00:17:32.600 --> 00:17:35.829

Amelie Au: And please present it in a chart form.

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00:17:35.930 --> 00:17:36.760

Amelie Au: So, yeah.

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00:17:37.240 --> 00:17:38.790

Amelie Au: Gonna send that in.

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00:17:38.980 --> 00:17:49.980

Amelie Au: and Hold on. We have Again, I have, like, pre-loaded this, so you're not just sitting here waiting.

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00:17:50.190 --> 00:17:55.020

Amelie Au: And this is what Claude has generated here on the right.

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00:17:55.150 --> 00:18:12.030

Amelie Au: You'll see that sometimes Claude doesn't get it right on the very first try, so on the left side, I have prompted, I have had to follow up a couple times, like, certain things aren't showing, like, like, the bars aren't, aren't showing. There we go.

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00:18:12.240 --> 00:18:20.809

Amelie Au: And for example, I asked to update the currency from a dollar sign to a pound sign. So there are certain things that you could follow up to tweak.

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00:18:20.970 --> 00:18:29.130

Amelie Au: But here on the right, you'll see that this is a interactive calculator prototype.

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00:18:29.290 --> 00:18:30.490

Amelie Au: You can,

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00:18:30.900 --> 00:18:37.900

Amelie Au: look at different approaches. You can create a, like drag the slider to see the effects and

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00:18:38.470 --> 00:18:55.610

Amelie Au: All of these numbers are kind of random generated. I didn't really specify, but you can imagine if you input it with more relevant data for your needs and whatever scenarios that is helpful for you, it could be a useful tool.

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00:18:55.610 --> 00:19:12.109

Amelie Au: I also want to mention that any of this, all this design and layout, I didn't do any of that actually. So that was just automatically what Claude had generated, which is really nice if you want something presentable and usable. Claude can fill in a lot of gaps there.

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00:19:13.570 --> 00:19:23.309

Amelie Au: And this is something, if you have it set up to be useful, you can come back and use it multiple times, right? Like this is a tool now that you could, that you've created, that you can use.

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00:19:26.330 --> 00:19:27.070

Amelie Au: Alright, thank you.

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00:19:27.380 --> 00:19:45.270

Amelie Au: The last thing I want to show is, how to set up a Claude skill. So, a Claude skill is a set of instructions, again, that is repeatable, so once you've set it up and have it saved, you can use it again and again, for any of your prompting needs. So...

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00:19:45.650 --> 00:19:55.210

Amelie Au: for this example, let's say we are gonna set up a, writing standards, or, like, a writing guide for apolitical. So...

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00:19:55.720 --> 00:19:57.599

Amelie Au: We can go.

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00:19:58.170 --> 00:19:59.350

Amelie Au: Let's see.

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00:19:59.820 --> 00:20:00.920

Amelie Au: Here.

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00:20:02.080 --> 00:20:07.659

Amelie Au: and we'll go to customize. We'll add and write skill instructions.

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00:20:08.080 --> 00:20:10.439

Amelie Au: and then we can enter.

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00:20:14.500 --> 00:20:20.460

Amelie Au: My bad. We'll enter, fill out the form here.

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00:20:22.820 --> 00:20:26.790

Amelie Au: Basically, we can say, Okay, this is what we want to use a skill for.

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00:20:27.600 --> 00:20:30.800

Amelie Au: And these are the instructions.

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00:20:31.470 --> 00:20:35.760

Amelie Au: And this is this is essentially just like apolitical, like, you know, tone of voice.

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00:20:35.920 --> 00:20:46.349

Amelie Au: And then we'll hit create. And you can be quite detailed in those instructions. This is just an example. So you'll see you've added a skill is right here, our copywriting style guide.

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00:20:47.090 --> 00:20:57.100

Amelie Au: So... And it's interesting, like you see, Claude sometimes recognizes the context. You've just added the style guide.

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00:20:57.370 --> 00:20:58.400

Amelie Au: But if...

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00:20:58.670 --> 00:21:06.480

Amelie Au: If it didn't have all of that, you would come to the plus sign, you can add a skill, and then it'll be right here.

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00:21:07.130 --> 00:21:20.350

Amelie Au: and it just adds this, as a... as a skill that's linked to any prompt that you enter. So, now that we have this, let's try... like, let's try it out, so...

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00:21:20.910 --> 00:21:39.899

Amelie Au: For example, if there's, if you have some paragraph of information or text that is really complicated, like for example, like all of this, I don't really understand what this means. Can we like use it and rewrite it into our, with our style guide and to be more intelligible?

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00:21:40.230 --> 00:21:42.030

Amelie Au: We could go here.

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00:21:43.070 --> 00:21:50.410

Amelie Au: And sorry, I have a lot of tabs. We can paste it in with the skill attached.

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00:21:50.660 --> 00:21:52.700

Amelie Au: And we can say.

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00:21:53.710 --> 00:21:59.549

Amelie Au: Really quick, please rewrite the following into a five sentence paragraph.

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00:22:00.350 --> 00:22:02.020

Amelie Au: I'm gonna hit enter.

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00:22:03.930 --> 00:22:06.770

Amelie Au: and it's gonna load.

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00:22:07.980 --> 00:22:10.089

Amelie Au: I think I have it. Oh, here.

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00:22:10.190 --> 00:22:29.910

Amelie Au: This is, I've loaded it earlier, so we're not waiting, but this is what it would come up with. It has translated all of this into a succinct paragraph that's a lot more understandable. I mean, admittedly, I didn't understand what any of that was, and this has helped me understand.

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00:22:29.930 --> 00:22:36.249

Amelie Au: What's interesting is we could also follow up with another prompt. We could say.

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00:22:36.450 --> 00:22:50.100

Amelie Au: create alternative options for different audiences. So let's say we have the general public, government leaders, and enterprise partners. They might care about different things regarding this policy or this content. So we can say, can you

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00:22:50.100 --> 00:23:00.030

Amelie Au: generate, yeah, different options, messaging options for these specific audiences, and that's what Claude can do, and it will take that text and have

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00:23:00.050 --> 00:23:02.480

Amelie Au: 3 different options for you.

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00:23:03.820 --> 00:23:10.940

Amelie Au: So and there's there's like so much more we can do with it. So that is the last.

147

00:23:11.480 --> 00:23:13.699

Amelie Au: example that I wanted to share.

148

00:23:14.090 --> 00:23:18.579

Amelie Au: The final thing I'll leave you with is

149

00:23:18.730 --> 00:23:27.319

Amelie Au: Of course, there are limitations and things to keep in mind, right? So never, ever expect Claude or any other AI agent, for that matter, to be 100% correct.

150

00:23:27.490 --> 00:23:44.040

Amelie Au: Agents can make mistakes. And this is super, super important. I mean, ChatGPT hallucinates. So that's just something to keep in mind. You have to always fact check or play devil's advocate sometimes to be like, you know, really make sure it's accurate.

151

00:23:44.350 --> 00:23:56.400

Amelie Au: Claude has a knowledge cutoff, so it wasn't trained on most recent events. So again, that's something that it might not have all the information that is most recent.

152

00:23:57.390 --> 00:24:13.570

Amelie Au: Each conversation is separate and doesn't automatically carry context over. So like we saw the individual chats, they don't have memory that's transferred to each other unless you have a memory setting turned on or you're working within the project.

153

00:24:15.310 --> 00:24:30.180

Amelie Au: This fourth point, Claude doesn't have any context of your work or your interpersonal nuances and relationships and your institutional knowledge, like, all of that is, you know, in here, like, you have all that information, so,

154

00:24:30.180 --> 00:24:35.980

Amelie Au: The more specific you can be with your prompts and, you know, sharing the context, the better the results will be.

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00:24:36.630 --> 00:24:53.119

Amelie Au: And then the last note is to always be mindful of info security, data privacy, and any of your organizational policies when using Claude. So make sure that any data information that you put into Claude, it is compliant and all right to do so.

156

00:24:54.360 --> 00:24:59.420

Amelie Au: and that is all for me. I hope not. I'm doing all right on time.

157

00:24:59.590 --> 00:25:23.850

Christopher Rosselot: Perfect. Thank you, Emily. That was a great showcase of the features of Claude. And I could see lots of applause coming in. So thank you for showcasing that to us. Before we dive into your questions, a reminder that Emily has prepared a detailed guide on her content today. And as we've already mentioned, you can go to my post in the AI and government community, comment on that post and we'll send you the resource by email.

158

00:25:23.850 --> 00:25:48.800

Christopher Rosselot: Soon after the event. So that link has just been reposted in the chat. And just make sure you're logged into your apolitical account in case you're having trouble commenting. All right, we have time for one or two quick questions. So we'll start off with something that is probably relevant to a lot of people, which is how do you keep track of prompts that worked well for you? And then how and where do you discover new prompts?

159

00:25:48.800 --> 00:25:49.320

Christopher Rosselot: Oops.

160

00:25:50.340 --> 00:25:58.980

Amelie Au: Oh man, that was a good question. Honestly, I am still learning like everybody.

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00:25:59.220 --> 00:26:07.490

Amelie Au: on Claude, you can have, like, save features, like, you can star certain chats, and sometimes I use projects to save

162

00:26:07.490 --> 00:26:21.099

Amelie Au: things that are, I think, like, top of mind for me. I... right now, I don't have a place where I've saved prompts, per se. I think it's all from memory and from experience, so, like, the more that I use it, the more I remember

163

00:26:21.100 --> 00:26:40.410

Amelie Au: like best practices things that are helpful and honestly it's talking to co-workers and seeing how other people have been prompting and I see that oh they're adding this kind of context or they're adding these instructions that's helpful and so that has how I've been

164

00:26:40.540 --> 00:26:44.509

Amelie Au: It's trying and playing around with things. Yeah.

165

00:26:44.510 --> 00:27:01.640

Christopher Rosselot: As a person who's all about learning from others and learning through community, that's certainly my go to as well. We had a couple of questions about security and risk. Just one, how do you verify or validate the information that Claude provides you with?

166

00:27:02.760 --> 00:27:09.280

Amelie Au: So the way that I do it is sometimes, well, when Claude generates images.

167

00:27:09.320 --> 00:27:19.559

Amelie Au: answers, it would have a source link, and so oftentimes I would click on that source link just to see, okay, where is this coming from? Sometimes it's completely...

168

00:27:19.560 --> 00:27:25.749

Amelie Au: crazy irrelevant, and sometimes it makes sense, it checks out. So I always do that.

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00:27:25.750 --> 00:27:40.910

Amelie Au: The other thing is you can ask Claude, you can be like, are you sure? Or you can be like, can you, can you, tell me all the sources where you pulled this information? And then you can double check with, an actual, actual source.

170

00:27:42.400 --> 00:27:43.940

Christopher Rosselot: Yeah, makes sense.

171

00:27:43.940 --> 00:28:02.730

Christopher Rosselot: There are lots of other great questions, and unfortunately, we don't have time for them. But Emily and I are both in that online AI and government community, so I'd encourage you to go create a post, share your question there. And just like we're seeing in the chat, maybe one of your peers working somewhere else in the world can answer that question for you.

172

00:28:02.730 --> 00:28:21.500

Christopher Rosselot: Emily, you've shared some incredible wisdom with us, and I'd like you to ask, I'd like to ask all of you to join me in giving her a virtual, another virtual round of applause. And most importantly, lots of hearts and applauses. That's great. Thanks to you, the audience, for investing in learning and being so engaged in this topic today.

173

00:28:22.090 --> 00:28:41.969

Christopher Rosselot: My colleague is going to pull up a quick poll to find out how you felt about today, which will help us continue improving our content. And we really appreciate your responses. Now, before you go, and while you're responding to that poll, I want to share a few more events that you can register for to join us again soon.

174

00:28:41.970 --> 00:28:43.900

Christopher Rosselot: If you're not available to be there live.

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00:28:43.910 --> 00:29:02.609

Christopher Rosselot: you can always register for the event in order to get the sent the recording to catch up whenever suits you afterwards, just like you'll get the recording from today. So, in two weeks, we have hacks for cleaning messy data in minutes, with quick tips for turning chaotic spreadsheets into ones you can actually use.

176

00:29:02.610 --> 00:29:27.610

Christopher Rosselot: In early August, we're bringing back our hacks for working with Gemini event, not Claude, Gemini, for fresh public service ready ways to get more out of the tool. And then in late August, we have an AI skills lab session on AI for data visualization, where you'll learn how to use AI to turn messy data into charts that actually resonate with decision makers. And unfortunately, that's all we have time for in today's quick session.

177

00:29:27.610 --> 00:29:37.160

Christopher Rosselot: We hope you found it useful, and we want to say a huge thank you to Emily, to everyone who's made today happen, and to you for taking time out of your busy days.

178

00:29:37.160 --> 00:29:50.489

Christopher Rosselot: Keep an eye out for the email coming your way soon with today's recording and resources. Don't forget to comment under my post in the community, and we hope to see you at another apolitical event very soon. Have a great day. Bye.

179

00:29:50.490 --> 00:29:52.089

Amelie Au: Thank you all. Bye. Bye.