

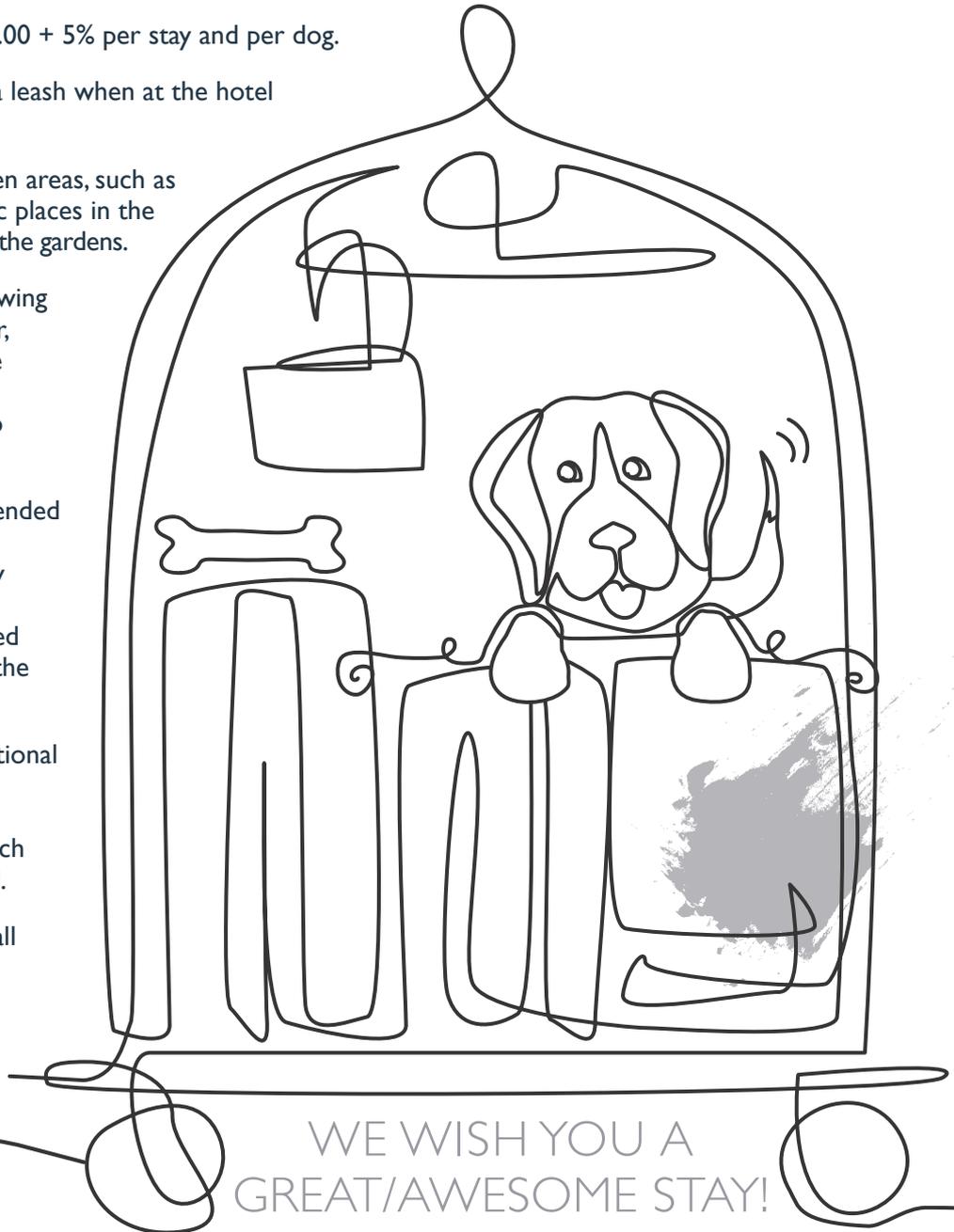
Welcome!



PALÁCIO TANGARÁ
SÃO PAULO

We are delighted to have you with us! We are sure that you will experience special moments at Palácio Tangará. Check below some of our best practices to make your stay the most pleasant:

- One dog per room is allowed in the Prestige Terrace, located on the ground floor and subject to availability, and it should weigh up to 25 kg.
- In Deluxe Suites or Superior Suites with Terrace, located on the ground floor and subject to availability, a maximum of two dogs weighing up to 25 kg each are permitted.
- Palácio Tangará offers a specific area for dogs and their owners in the garden next to the swimming pool.
- We provide beds, mats, and bowls for your dog's meals.
- Our gastronomic team is always available to meet your best friend's special food requests and needs.
- The pet will stay in prearranged rooms, located on the ground floor, where they'll have a spacious terrace and ceramic flooring.
- When checking in and out the apartment will be verified together with the guest. Guests will be held responsible for any property damage resulting from their pets and the hotel staff will timely inform the repair costs.
- The deep cleaning fee is BRL 450.00 + 5% per stay and per dog.
- The pet must be always kept on a leash when at the hotel or on hotel property.
- Pets will be allowed in hotel's open areas, such as the hotel's front patio and specific places in the Pateo do Palácio restaurant and in the gardens.
- Dogs are not allowed in the following common areas: gym/fitness center, swimming pool, spa, as well as the restaurant Tangará Jean-Georges and the internal area of the Pateo do Palácio restaurant.
- The pet should not remain unattended while the room is being serviced. We kindly ask you to immediately communicate our Concierge / Governance Team in case you need cleaning after your pet, at any of the hotel's premises.
- If your companion dog is an Emotional Support Animal, it will be allowed access to the internal area of the Pateo do Palácio restaurant. In such case, Pet identification is required.
- Our priority is the well-being of all guests, and we rely on everyone's cooperation to always keep a pleasant environment. Any disturbances such as barking must be curtailed.



WE WISH YOU A
GREAT/AWESOME STAY!