



VIENNA INSURANCE GROUP

Brochure

Compulsory Credit Life Insurance No. TL/21 on TBC Bank JSC Loans



Hello,

These are Key Terms of the Compulsory Credit Life Insurance for TBC Bank JSC loans. Please note that the information provided here is not exhaustive. It is not a contract offer and, therefore, will not have any legal consequences.

Insurer: International Insurance Company IRAO JSC (ID 205023856)

Beneficiary: TBC Bank JSC

Insurer's Address: N88/15 Bochorishvili street, Tbilisi

Insurer's Hotline / Telephone no.: +995 32 2 949 949

Type of Insurance Agreement

This document contains brief information about the compulsory credit life insurance terms and conditions for TBC Bank JSC loans. If you buy insurance, you will be provided with the Insurance Policy (proof of insurance), which, together with Insurance Terms included therein and these Important Terms the Agreement, constitutes the entire insurance agreement. By buying insurance, you agree to Insurance Terms No. TL/21 published on the website and set out in the Insurance Policy.

Insured Risks

The insured person's death by natural causes (including, due to deterioration of health/not due to an external cause), death due to accidents and total permanent disability due to accidents, except for exclusions set out in the Agreement and events/circumstances envisaged by the insurance procedure.

Coverage Area

Insurance coverage applies worldwide.

Your Financial Contribution

You will not have any other financial expenses apart from the insurance premium to be paid to the insurer through the beneficiary.

Insurance Policy Activation

The insurance policy is activated as soon as TBC Bank disburses the loan mentioned in the Insurance Policy and the insured signs the Policy document or confirms/accepts the Policy via TBC Bank's remote banking service channels (an ATM, self-service kiosk, internet bank, mobile bank, the website, etc.).

What is Not Covered?

This insurance policy does not cover death directly or indirectly resulting from:

- **The effects of narcotic, toxic, psychotropic and alcoholic substances;**

- Insurance will not apply if, at the time of death, the insured was under the influence of narcotic drugs, toxic, psychotropic or alcoholic substances, unless the narcotic or psychotropic medication had been prescribed by a licensed medical practitioner based on relevant indications other than drug addiction treatment;
 - Suicide and self-harm;
 - The insured person's participation in a felony under the Criminal Code of Georgia (or the country where the insured died);
 - Voluntary participation in war, whether declared or undeclared, civil war, revolt, revolution, strike or coup d'état;
 - An intentional action by a person directly or indirectly interested in insurance coverage;
 - A mental health condition suffered by the insured, unless it developed after signing the loan agreement linked to the credit life insurance policy with these terms;
 - The insured person's condition requiring permanent care (assistance in the activities of daily living), unless it developed after signing the loan agreement linked to the credit life insurance policy with these terms;
 - The insured person's participation in the following hazardous activities: martial arts, scuba diving, rock climbing, mountaineering, parachuting, auto and motor racing, caving and cave/cavern diving, mountain biking, extreme sports, aviation and air sports, etc.;
 - Ionizing radiation, radioactive pollution, nuclear radiation;
 - Aviation risks, unless the insured is a regular or chartered flight passenger;
 - Driving without an appropriate driving license;
 - Unreasonable denial of a medical prescription;
- Furthermore, an insurance claim will not be satisfied if:
- The documents required hereunder, for the insurer to assess the loss incurred, have not been submitted completely;
 - When applying for the insurance, the policyholder/the insured provided inaccurate information about the insured, which may have a significant impact on risk assessment;
 - If death-related medical documentation states that the cause of death is unknown, the insurer reserves the right to limit the indemnity to GEL 50,000.

This insurance policy does not cover total permanent disability cases directly or indirectly resulting from:

- Travel by an aircraft (with a jet engine or without an engine), glider, space shuttle or with a parachute;
- An aviation accident if the insured is the pilot or a member of the aircraft crew;
- Attempted suicide or deliberate self-harm;
- Being under the influence of narcotic drugs, toxic, psychotropic or alcoholic substances, unless the narcotic or psychotropic medication has been prescribed by a licensed medical practitioner based on relevant indications other than drug addiction treatment;
- Participation in testing the top speed of a vehicle in the capacity of the driver, navigator or a passenger;
- The insured person's participation in a felony under the Criminal Code of Georgia (or the country where the event occurred);

- **Voluntary participation in war (whether declared or undeclared), civil war, revolt, revolution, strike or coup d'état;**
 - **An intentional action by a person directly or indirectly interested in insurance coverage;**
 - **The insured person's participation in the following hazardous activities: martial arts, scuba diving, rock climbing, mountaineering, parachuting, auto and motor racing, caving and cave/cavern diving, mountain biking, extreme water sports, extreme sports, aviation and air sports, etc.;**
 - **Ionizing radiation, radioactive pollution, nuclear energy, radiation and the resulting accidents;**
 - **Health complications due to treatment in an unlicensed medical institution or self-medication;**
 - **Accidents due to food poisoning due to consumption of food not inspected by relevant agencies;**
 - **Accidents resulting from intervertebral disc injury, internal bleeding and / or intracerebral hemorrhage;**
 - **A disorder due to a psychic response, regardless of the cause of the psychic response;**
- Furthermore, an insurance claim will not be satisfied if:**
- **The documents required hereunder, for the insurer to assess the loss, have not been submitted completely;**

The insurer shall not be held responsible to provide insurance coverage, compensation for any kind of loss or any service or benefit under this Insurance Agreement if these (the latter activities) led to the insurer's violation of prohibitions and restrictions under UN resolutions, trade and economic sanctions and the EU, Georgian and US laws and regulations (provided the insurer's activity does not violate regulations or the internal law applicable to the insurer).

A list of events/circumstances that are not subject to indemnification is provided in Article 2 of Terms of Compulsory Credit Life Insurance No. TL/21 for TBC Bank JSC loans.

When an insured event occurs:

The representative (heir) of the insured shall forthwith, but no later than within 1 (one) month of being informed about the occurrence of the insured event, notify the insurer thereof through the beneficiary.

The insurer shall contact the insured person's representative within a reasonable time of being informed by the beneficiary about the occurrence of the insured event and request the following documents:

- An original or notarized copy of the insured person's death certificate;
- A medical certificate indicating the cause(s) of death (Form №IV-106/ბ-4);
- A copy of documentation confirming the diagnosis (Form №IV-100/ჯ, an extract from the medical records) (if such exists);
- In case of death due to an accident – an accidental death report filled out and signed by relevant enforcement authorities;

- In case of total permanent disability – a decision of a court or any other competent authority on the recognition of disability status (the policyholder will be obliged to submit this document only if the insurer finds the document necessary for identifying the exact circumstances related to the insurance claim) and a respective medical certificate;
- A copy of the loan agreement;
- A copy of the insured person's ID document.

In each particular case, the insurer reserves the right to request additional documents, other than those mentioned above, in order to identify the exact circumstances related to the insurance claim.

In case of death of the insured, within 15 (fifteen) days of receiving all necessary documents, the insurer shall either indemnify TBC Bank JSC in accordance with these Insurance Terms or refuse indemnity.

In case of total permanent disability due to an accident (to be established 6 (six) months after the accident), within 15 (fifteen) days of receiving all necessary documents required under Paragraph 3.2 of the Terms of the Compulsory Credit Life Insurance for TBC Bank JSC Loans, the insurer shall either indemnify TBC Bank JSC in accordance with these Insurance Terms or refuse indemnity.

Insurance Proceeds

The amount of money paid by the insurer to the beneficiary (TBC Bank JSC) based on the insurance claim submitted in writing upon occurrence of an insured event. The insurer always pays insurance proceeds to the beneficiary within the insurance coverage limit (through a bank transfer).

Insurance proceeds are paid in national currency, at the official exchange rate set by the National Bank of Georgia as of the date on which the insurance proceeds are paid.

Insurance Coverage Limit and Insurance Procedure

The maximum insurance coverage – the sum total of insurance proceeds payable per borrower/co-borrower of any age, which amounts to 500,000 (five hundred thousand) USD or equivalent in GEL or EUR (depending on the loan currency). When an insured event occurs, the insurer will not pay more than the maximum insurance coverage, irrespective of the borrower's/co-borrower's outstanding credit liability at the moment (the sum total of the principal amounts on the borrower's/co-borrower's loans);

If at the disbursement of the loan, the borrower/co-borrower is from 18 to 65 years of age and the sum assured on the borrower's/co-borrower's total liabilities towards the Beneficiary under the credit life insurance granted to the borrower/co-borrower by the insurer is less than or equal to \$200,000 (two hundred thousand) or the equivalent in GEL or EUR (depending on the loan currency), the insurer will provide insurance to the borrower/co-borrower without requiring extra medical examinations as set out in Insurance Terms No. TL/21.

If at the disbursement of the loan the borrower is from 18 to 65 years of age and the sum assured on the borrower's/co-borrower's total liabilities towards the Beneficiary under the credit life insurance granted to the borrower/co-borrower by the insurer is more than \$200,000 (two hundred thousand) or the equivalent in GEL or EUR (depending on the loan currency), the insurer will provide insurance to the borrower/co-borrower on the following terms and conditions: the borrower/co-borrower undertakes to fill out their statement of health and submit it to the insurer through the beneficiary. The insurer will assess the risk on an individual basis by considering the statement of health filled out by the borrower/co-borrower and determine the premium/terms and conditions. If the borrower/co-borrower refuses to fill out the statement of health or if the medical assessment of the risk cannot be provided, the borrower/co-borrower will be deemed insured according to the following terms and conditions:

Insured Risks and the Limits of Indemnity (Maximum Benefits):

- **Death by a natural cause:**

Covered only if the borrower's/co-borrower's age at the time of loan disbursement is no more than 65 years. The maximum insurance benefit is 200,000.00 (two hundred thousand) USD or the equivalent in GEL or EUR, depending on the loan currency. This risk insurance applies through the age of 70 years.

- **Death due to an accident:**

If the borrower's/co-borrower's age at the time of loan disbursement is no more than 65 years, the maximum insurance benefit is 500,000.00 (five hundred thousand) USD or the equivalent in GEL or EUR, depending on the loan currency. This risk insurance applies through the age of 75 years, after which the insurance is deemed invalid.

If the borrower's/co-borrower's age at the time of loan disbursement is more than 65 years, the maximum insurance benefit is 50,000.00 (fifty thousand) USD or the equivalent in GEL or EUR, depending on the loan currency. This risk insurance applies through the age of 75 years, after which the insurance is deemed invalid.

- **Total permanent disability due to an accident:**

If the borrower's/co-borrower's age at the time of loan disbursement is 18-55 years, the maximum insurance benefit is 100,000.00 (one hundred thousand) USD or the equivalent in GEL or EUR (depending on the loan currency). This risk insurance applies through the age of 65 years.

If the borrower's/co-borrower's age at the time of loan disbursement is 56-65 years, the maximum insurance benefit is 50,000.00 (fifty thousand) USD or the equivalent in GEL or EUR (depending on the loan currency). This risk insurance applies through the age of 65 years.

When an insured event occurs, the amount of insurance benefit shall be determined as follows:

If the sum assured on the policyholder's/insured person's total liabilities towards the Beneficiary under credit life insurance granted to the borrower/co-borrower by the insurer does not exceed the

limit of indemnity envisaged by this Policy for the given insured risk, the insurer will pay the full amount of coverage.

If the sum assured on the policyholder's/insured person's total liabilities towards the Beneficiary under credit life insurance granted to the borrower/co-borrower by the insurer exceeds the limit of indemnity envisaged by this Policy for the given insured risk, the insurer will pay no more than the applicable limit of indemnity.

Thank you for using our services!