

# Return to Libra Energy

You have registered a return to Libra Energy. To ensure that the product arrives to us undamaged, we give you some instructions.

## Solar Panels

1. Place cardboard on the pallet to protect the first solar panel.
2. Place the solar panels face down on the pallet.
3. Make a straight stack. This will prevent the solar panels from sliding into each other and being damaged.
4. Secure the panels with straps or lashings. The panels are secured with at least 3 straps or lashing straps. 2 straps should be placed over the short side of the panel. The 3rd strap should be placed in the middle over the long side of the panels. Libra Energy can send you straps so that you can return them correctly at all times.
5. Take a picture of the package to be sent, and add it to the return form. We will let you know within 3 working days whether the request will be processed.

Correct:



Incorrect:



Stacked



## Inverters

There are several ways to return an inverter. It depends on the type and the total number you are returning. Note: Never write on the packaging!

Close every box containing an inverter tightly with tape. Please do so in the same place as the tape was already there. From the following series, you can return the loose box or boxes for one or two inverters. From three inverters onwards, a pallet is required.

- SolarEdge up to SE9k
- GoodWe NS-series, DNS-series & XS-series
- Solis up to and including Solis-8k

The following series always require a pallet, regardless of the number of inverters you wish to return.

- SolarEdge: Above a capacity of 10K
- GoodWe: DT series and MT series
- Solis: above a capacity of 8K

You pack a pallet as shown in the images:

1. Stack from bottom to top; always make sure the entire bottom of the pallet is covered first, before going up.
2. Make sure the boxes stay within the surface of the pallet.
3. Make sure all boxes are fixed to the pallet using strapping bands or film.
4. Make sure the inverters are not stacked on their sides.



## Mounting material

Tie or seal the assembly material securely. Nothing should stick out on the pallet.

FlatFix Fusion or Van der Valk correctly packed:



GSE correctly packed:



Profiles pack in bundles, where a bundle contains no more than six profiles. If it does not fit on a pallet, wrap the profiles tightly with foil and tape them together. Never stick tape directly on the profiles.



## Charging Stations

Please return the charge posts in their original packaging and on the pallet it was delivered with (euro or fusion pallet) as best as possible. "Do not write on the packaging" applies to this too.

Alfen correctly packed:

