

## Policy of La Lorraine Polska sp. z o.o. for the Integrated Product Safety and Quality, Environmental and Work Safety Management System

LLBG keeps improving its culture of food safety and quality, environmental protection and work safety to fulfil the expectations of our customers, protect the planet and safeguard the health and wellbeing of our employees.

We provide common access to the most natural, tasty and fresh bakery products, contributing to a balanced diet and consumer satisfaction.

In our work, we are guided by the following values: entrepreneurship, businesslike approach, common passion, joint responsibility and respect for the products, the planet and people, which are the core of the policy and operations of the company.

<b>S</b>	<b>Safety.</b> We guarantee the safety of the products, employees, guests and subcontractors, the natural environment and information.
<b>P</b>	<b>Performance.</b> We monitor and assess the performance of our Integrated Management System, introducing improvements based on the results of audits, risk assessments and suggestions of the employees.
<b>C</b>	<b>Commitment.</b> Thanks to the commitment of our employees, we achieve our objectives and bake a better world together. We responsibly implement our strategic plan for sustainable development and engage in activities contributing to the local community.
<b>P</b>	<b>Product leadership.</b> We supply high-quality bakery products that meet the expectations of our customers. We build a sense of responsibility throughout the product life cycle.
<b>I</b>	<b>Innovation.</b> We undertake to keep looking for innovative solutions that support our company's growth in all business areas.
<b>E</b>	<b>Education.</b> Raising the awareness of the employees by ensuring regular training and building a culture of continuous improvement.
<b>O</b>	<b>Objectives and continuous improvement.</b> We have clearly defined and understandable objectives, communicated to all employees, regularly monitored to ensure development and continuous improvement.
<b>H</b>	<b>Health.</b> We ensure the satisfaction and health of the consumer, using high-quality materials. We make our products in safe conditions, with care for the health and wellbeing of the employees.
<b>E</b>	<b>Ethics.</b> We observe an internal code of ethics and anti-corruption policy.

<b>N</b>	<b>Nature.</b> We protect the natural environment by eliminating sources of environmental pollution, reducing waste production and preventing all types of accidents that could harm the environment.
<b>S</b>	<b>Standards.</b> We undertake to comply with legal requirements, including our own standards and regulations concerning product safety and quality, environmental protection and work safety, including effective food protection.
<b>C</b>	<b>Care.</b> We create a friendly and diverse work environment, reinforcing the culture of continuous feedback, respect and appreciation.
<b>V</b>	<b>Vision.</b> From generation to generation, we want to develop a company that carries on business in a sustainable fashion, with a passion for quality and innovation, acting for the benefit of all stakeholders and our planet, becoming a bigger and, most importantly, better company.
<b>C</b>	<b>Customer expectations.</b> We carefully listen to the consumers and try to understand their needs. We work together with our customers and suppliers, expecting them to maintain the highest standards of quality, environmental protection and safety.

The management of the company guarantees that the commitments and objectives included in this policy will be followed and maintained on all organisational levels.